



When you come to Kids are Kids! you have the right to:

Respect

We will always treat you in a way that shows you that we care about you.

Fairness

You will be treated the same as anyone else, no matter what language you speak, where you live, who is in your family or what you believe.

Feel safe

You should always feel safe when you are with someone from *Kids are Kids!* You will receive safe, quality services by trained caring staff.

Learn, play and make friends

We will help you in ways that mean you can enjoy your life just like any other kid.

Give your opinion

We will listen to you and take what you tell us seriously.



If you do not feel safe you can:

- · Talk to a trusted adult
- Talk to anyone at Kids are Kids!
- Call the Kids Helpline on 1800 55 1800

Make your own decisions

We will work with you to help you set your own goals and decide what you want to work on. We will respect your culture and diversity.

Feel supported

Your parents, family and staff at *Kids Are Kids!* should always do what is best for you.

Privacy

We will keep things that you tell us private, unless this may hurt you.

Give feedback or complain

If you have something to say about *Kids Are Kids!* we will always listen to you.

Stop services at any time

If you wish to you can stop our services at any time and we will try to support you to transition smoothly to somewhere else.



If you think your rights have not been respected by us, you can:

- Tell anyone working at Kids Are Kids!
- Ask someone you trust to tell us.
- You can tell us by:
 - Filling out the online feedback form on our website www.kidsarekids.org.au
 - Writing an email to info@kidsarekids.org.au
 - Sending a letter
 - Putting a note in the suggestion box at the *Kids Are Kids!* reception